

January 16, 2018

To Senator Colbeck and Michigan House Energy and Technology Committee,

I have been asked to share my threatened DTE electricity shut off story with you.

We have had our DTE analog meter locked since DTE installed Rochester Hills in 2011. I will save the reason I locked it for another hearing.

Until August 2016, our electric meter was locked. We were never charged an opt out fee and I never paid a monthly opt out fee. DTE left a message every month requesting I put the dog away for the safety of the meter readers.

In August 2016, I received a letter from DTE telling me that we had denied access to their meter and if I did not get a smart meter or opt out my electricity would "likely" be shut off. I made several calls to DTE before I spoke with a woman in DTE's fraud department (really?). I explained that I wanted to proceed with the opt out and requested an appointment. I was leaving in two days for a long vacation and I was very busy getting ready. The woman said I could not get an appointment and if I did not unlock my meter, I would most likely come home to a house without electricity. I explained that we had a lot of electronics and I wanted to make sure the conversion did not cause any damage. She was very short and angry and insisted that I could not get an appointment. We unlocked the meter and left for our vacation hoping for the best.

When we returned three weeks later, we still had the analog meter and our electricity. For the next year, we continued to have our analog meter and meter readers without fees while the meter remained unlocked. In August of last summer (2017) we received another letter from DTE telling us we were denying them access to their meter and if we did not call immediately we would likely have our electricity shut off. My husband called DTE several times and could only get a voice mail. He requested the opt meter and an appointment to have it changed.

About two weeks later my husband received a call from a man from DTE who requested to set up an appointment with us to change the meter. Again we requested the opt out and the appointment was made for September 10th. Early the following Saturday after the appointment was made, a DTE truck pulled up in front of our house. A man came out and told us he was here to install our smart meter. We told him we had an appointment for the opt out for September 10th. He went back to his truck and came back saying he had the meter with him and he could install it right now. I asked to wait but he insisted that it should be done today. We agreed and now have the opt out meter and are now being charged the monthly opt out fee.

What if we were not home? Would we have had a smart meter installed? How long would it take to have it changed to the opt out? I had heard from enough people at what a nightmare it was to try and get DTE to install the opt out when the smart meter had been installed in error.

I find it pathetic that for all these years that we had an analog, so many others where shut off. Others had to change to the opt and were charged to have it. I personally know of four seniors and many others that were shut off by DTE because they wanted to keep their analog meter . They all paid their bills every month for their entire lives and where treated like criminals. Several were shut off with out any notification.

I have learned that DTE is not our friend and that they are bullies. They have no consistent, fair process to deal with this issue. There are many states that have analog options and the sky is not falling. Please make DTE at the very least have a policy regarding shutting off electricity that is fair and equitable for all.

Thank you,
Deanna Hilbert
3234Quail Ridge Circle
Rochester Hills, Mi 48309
248-495-2541

274691800016 0000000 B



03/13/2015

Fr. 17/12 13th) MAR 18 DA;

April 12th 30th cla
6

AM2**T020*2*****AUTO**3-DIGIT 480
WILLIAM A PIERCE
19015 CARMELO DR N
CLINTON TWP MI 48038-2210



Regarding: 19015 CARMELO DR CLINTON TWP MI 48038-2210

Dear DTE Electric Customer:

This letter is to inform you that we are replacing DTE's electric meters in homes and businesses in your area. These meters are being replaced at no cost to you and will only take a few minutes to install.

Our records indicate that a DTE field representative has attempted to gain access to our metering equipment to replace the meter at the above referenced site address. However, the field representative reported the meter replacement could not be completed because access to our metering equipment was refused.

The terms under which you take service authorizes DTE representatives to access your premises for a number of reasons, including but not limited to installing, inspecting, maintaining, reading and/or replacing its meters. Pursuant to Michigan Public Service Commission (MPSC) Rule 460.137 a utility may shut off or terminate service if the customer has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance, or replacement of equipment that is installed upon the premises, or for the removal of a meter.

The Michigan Public Service Commission has approved an Opt-Out Program for residential customers. Customers enrolled in the Opt-Out Program will have a non-transmitting, (radio off) digital meter installed and the following fees applied to their account:

- \$67.20 AMI Opt-Out Initial Fee
- \$9.80 AMI Opt-Out Monthly Charge

It is imperative that we gain access to our metering equipment and we need your cooperation. Please contact us at 1.800.477.4747 no later than 30 days from the date of the letter to arrange access to our metering equipment. If you would like to enroll in the Opt-Out program, please inform the representative when you contact us. Whether you choose to enroll in the Opt-Out Program or not, we still need access to our metering equipment.

Thank you in advance for your immediate response and cooperation.

Sincerely,

Advanced Metering Team

(Responding within the 30 days to your letter dated 03/13/2015)

NOTICE OF NON-CONSENT FOR ADVANCED METER

Notice to Principal is Notice to Agent; Notice to Agent is Notice to Principal

To:

1. Gerard M. Anderson acting CEO and Chairman of DTE ENERGY CO., One Energy Plaza, Detroit, Michigan 48226
2. Joseph McCormick AMI Dept. Mgr. One Energy Plaza, Detroit, Michigan 48226

Both Meters mounted side by side on 18983 Carmelo Dr. North. (cancer patient's master bedroom wall)

I, ~~Joanne~~ ^{JOANN} Eschenburg, hereby claiming all rights *nunc pro tunc*, demand that you, your company and or your agents **DO NOT INSTALL** a so named "advanced meter" at or near where I live:
18989 Carmelo Dr. North, Clinton Township, Michigan 48038
The terms of this Notice stand until further Notice is given by me.

All rights reserved without prejudice, UCC 1-308.

Sincerely,

Joann Eschenburg
signature

3 Apr 15
date

I, Charles Caroselli, hereby claiming all rights *nunc pro tunc*, demand that you, your company and or your agents **DO NOT INSTALL** a so named "advanced meter" at or near where I live:
18983 Carmelo Dr. North, Clinton Township, Michigan 48038
The terms of this Notice stand until further Notice is given by me.

All rights reserved without prejudice, UCC 1-308.

Sincerely,

Charles Caroselli
signature

4/3/2015
date

At this time the best DTE can hope is the
We the customers do to Peer Review Science t
are not willing to take suc
We will continue to Honor our Origin
and remain loyal customers paying
Thanks,

U.S. Postal Service™ CERTIFIED MAIL® RECEIPT Domestic Mail Only		
For delivery information, visit our website at www.usps.com		
DETROIT MI 48226		
OFFICIAL USE		
Postage	\$ 0.49	0632
Certified Fee	\$ 3.30	
Return Receipt Fee (Endorsement Required)	\$ 2.70	
Restricted Delivery Fee (Endorsement Required)	\$ 0.00	
Total Postage & Fees	\$ 6.49	
APR 03 2015 04/03/2015		
Sent to ADVANCED METERING Street & Apt. No., or PO Box No. ONE ENERGY PLAZA City, State, ZIP+4 DETROIT, MI 48226-1221		
PS Form 3800, July 2014 See Reverse for Instructions		

DTE Energy Company
One Energy Plaza, Detroit, MI 48226-1221



DTE Energy

IMMEDIATE REPLY REQUESTED

July 21, 2016

**JOANN ESCHENBURG
18989 CARMELO N DR
CLINTON TWP, MI 48038-2210**

Regarding: 18989 CARMELO N DR, CLINTON TWP, MI 48038
Electric Meter Number(s) 3681879

Dear DTE Energy Customer:

Our records indicate that after multiple attempts we have not been able to complete the installation of our Advanced Metering equipment, which replaces our existing metering equipment at the above referenced address. This letter is to inform you that we are quickly approaching the completion of our Advanced Metering Project and the existing meter(s) at this site must be replaced.

As of today, DTE Energy has replaced over 3 million of its electric meters and gas modules and we anticipate completing all installations by the end of 2016. There is no cost to you for the meter replacement and the installation will only take a few minutes to complete. Please contact us at **800-477-4747** to schedule an appointment for the meter installation.

Safety is our #1 priority and all customers receiving utility service from us must have a new approved DTE Energy meter installed by our authorized field representative.

We want you to know that we value you as a customer and will work with you to complete the meter replacement. Please be assured that DTE Energy has the highest regard for our customers and remains confident in the safety, security and benefits provided by our advanced meters. We are in full compliance with all federal, state and local laws and have been since the first advanced meter was installed in 2008.

If you are a residential customer and not interested in receiving the new transmitting (radio on) Advanced Meter, you can enroll in our Opt-Out Program by calling us at **800-477-4747**. This program allows for a non-transmitting (radio off) Advanced Meter to be installed and the following fees will be assessed to your account.

- \$67.20 AMI Opt-Out Initial Fee
- \$9.80 AMI Opt-Out Monthly Charge

Please note that DTE Energy is replacing all existing analog meters and none can be retained by the customer.

If we are unable to access our metering equipment, your electric service may be disconnected until the meter replacement is completed.

For additional information about our Advanced Metering Program, visit www.dteenergy.com/advancedmeter.

Sincerely,

Advanced Metering Team

dteenergy.com - TAKES ME TO

home 115166400016 00000000 B
CUSTOMER PAGE

CLK ON Help Center.
TAKES YOU TO file a complaint.

08/22/2014
CUSTOMER ASSISTANT CENTER WILL CONTACT
YOU IN THREE ~~days~~ BUSINESS DAYS.

They
research &
resolve your
complaint &
will CONTACT you with a resolution.

AME**T011*2*****AUTO**5-DIGIT 48038
CHARLES T CAROSELLI
18983 CARMELO DR N
CLINTON TWP MI 48038-2210



SMART METER

DIALS - if has digi
ANALOG METER. Number.

EMF radiation

ORIGINAL
NOTICE.

Regarding: 18983 CARMELO DR N CLINTON TWP MI 48038-2210

Dear DTE Energy Customer:

In the next few weeks, DTE Energy will begin installing advanced metering in your area. This will include upgrading the electric meter at your home or business at no cost to you. In most cases, installation of the new electric meter is simple, requiring a brief, five-minute interruption to your electric service.

You do not need to be present for the meter upgrade, unless the meter is inside your home or business, or inaccessible. A clear path must be provided for us to gain access to our outside and inside metering equipment, which will require all obstructions or obstacles to be removed prior to the meter upgrade.

During the initial installation period, a meter reader will continue to read the meter until your neighborhood is fully upgraded. If you operate life-support or other sensitive equipment that DTE Energy may not be aware of, please contact us at 800-477-4747.

While you may not see a change in service initially, the benefits, as we continue to install the complete advanced metering system, include:

- Access to your energy usage information
- Automatic power outage detection
- Fewer estimated bills
- No need for us to enter your yard or business for meter reading
- Better integration of renewable energy sources

Be assured that the usage data obtained from the meter is fully encrypted and is only used for billing purposes. No personal data is collected or stored by the meter.

The Michigan Public Service Commission has approved a tariff allowing a non-transmitting meter provision commonly referred to as an Opt-Out Program for residential customers. Customers enrolled in the Opt-Out Program will have a non-transmitting, (radio off) digital meter installed and the following fees applied to their account:

- \$67.20 AMI Opt-Out Initial Fee
- \$9.80 AMI Opt-Out Monthly Charge

To enroll in the Opt-Out Program, please call 800.477.4747 to speak with a customer representative.

Our Advanced Metering program is creating the path to your home's energy future. For more information, please visit us online at dteenergy.com/advancedmeter. We look forward to providing you with this new technology and enhanced level of service.

Sincerely,

The Advanced Metering Team

November 06, 2017

IMMEDIATE REPLY REQUESTED

CHRIS SITTENAUER
8916 TOURNAMENT DR
WASHINGTON, MI 48094

Regarding: 8916 TOURNAMENT DR, WASHINGTON 48094

Dear : CHRIS SITTENAUER

We have made several attempts to contact you to gain access to our metering equipment in order to upgrade our electric meter. We have not received a response to the previous correspondence we sent you. Therefore, we will proceed with exercising our right to disconnect your electric service.

Please be advised that the electric service is scheduled for disconnection on or after November 13, 2017.

If your service is disconnected, then you may be required to pay a reconnection fee in order to reinstate service at the aforementioned address.

To prevent interruption of your electric service, you must contact us immediately at 313-235-4009 to arrange to have the meter upgrade completed. Our office hours are Monday - Friday from 8:30 a.m. to 4:30 p.m.

Special short time offer for those that call now! Given that we are near the end of our installation program, if you call us prior to November 08, 2017 to arrange for the meter upgrade, once the meter upgrade has been completed, you will receive a \$50 gift card as our way of saying thank you for being a valued DTE Energy customer.

If you would like to enroll in our Opt-Out Program, then please make us aware of that decision when you contact us. This program allows for a **non-transmitting, (radio off)** advanced meter to be installed and the following fees will be assessed to your account.

- \$67.20 AMI Opt-Out Initial Fee
- \$9.80 AMI Opt-Out Monthly Charge

Please note that providing access to our metering equipment is **not optional**. It is a requirement that you must comply with based on the terms under which you take service from DTE Electric.

Please give this matter your prompt attention and thank you for being a valued DTE Electric customer.

Sincerely,

DTE Electric

November 14, 2017

To All Those Involved in Meter Choice Legislation, Media Communication, Lobbying, and Concerned Citizens,

We have been strongly opposing **MANDATED SMART METERS** since July 2014. We had locks installed on our **Digital Non-Transmitting Meter** and **Analog Interruptible Air Conditioning Meter** shortly after the first letter from DTE dated 07/28/2014, indicating advanced metering installments. Since our meters had been locked, we have received several different letters from DTE indicating/threatening shut off of our electric service:

- “a utility may shut off or terminate service if the customer has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance, or replacement of equipment that is installed upon the premises, or for the removal of the meter” – dated **08/11/2014**
- “a utility may shut off service temporarily for reasons of health or safety. For these reasons, your electric service will be disconnected without further notice if you do not remove the locking device and contact us immediately so that we can proceed with the installation of the advanced meter. If your service is interrupted, you will be required to pay a reconnect fee to have your service restored” – dated **09/22/2015**
- “a utility may shut off service temporarily for reasons of health or safety. For these reasons, your electric service will be disconnected on or after January 9, 2017, if you do not remove the locking device and contact us immediately so that we can proceed with the installation of the advanced meter. If your service is interrupted, you will be required to pay a reconnect fee to have your service restored” – dated **12/27/2016**
- “a utility may shut off service temporarily for reasons of health or safety. For these reasons, your electric service will be disconnected on or after August 22, 2017, if you do not remove the locking device and contact us immediately so that we can proceed with the installation of the advanced meter. If your service is interrupted, you will be required to pay a reconnect fee to have your service restored” – dated **08/03/2017**

We have written several response letters to DTE and Utility Complaints with the MAE (Case No. 01484247) all with documentation and certified mail receipts.

Most Recent Information:

- DTE shut off our electricity on 08/23/2017
- DTE installed 1 “Opt Out” smart meter on 08/24/2017 (they attempted to install a 2nd meter for interruptible air conditioning, but I clearly told them NO, and that we will re-route air conditioning to primary meter – this is all videotaped)
- DTE restored electricity to our home on 08/29/2017 – 6 days after shutting electricity off, and 5 days after “Opt Out” smart meter was installed

- During this time, the Shelby Township Code Enforcement Officer came to our home due to neighbor complaints of the generator noise after so many days. I indicated a meter had been installed, we were ready for electricity but DTE was taking their time getting electricity back to our home

Additional IMPORTANT Information (We are not sure if this could be considered harassment):

- On 08/31/2017, while we were not home, DTE installed a 2nd Smart Meter at the interruptible air conditioning point of service (even though they were clearly told NO on 8/24/2017 – on video)
- Finally, on 09/22/2017 DTE removed the 2nd Smart Meter that we never wanted to begin with (23 days after they installed it and I called to remove it)

MOST IMPORTANT INFORMATION (This certainly seems criminal):

- On 10/31/2017, I was in my home and had unbearable buzzing in my ears and also heard a loud buzzing coming from an electrical outlet in my home. This prompted me to take some Radio Frequency Readings (measuring RF transmissions) at the Smart Meter. I was horrified to find out that there were RF spikes transmitting RF signals/radiation at approximately 15 – 30 second intervals. I videotaped my testing and the readings that were taken. I am having some technical difficulties moving these videos from my phone to another device, but I do have 1 that I intend on sending on a flash drive to Senator Colbeck and Representative Gary Glenn). The criminal aspect of this is that we have paid \$67.20 for the initial installation of the “Opt Out” smart meter and subsequent monthly charges of \$9.80. These payments have been made by check, noted they are Involuntary and Coerced, and Under Duress .

Given this, I have to believe it is criminal that DTE is charging us and taking payments for a Non-Transmitting smart meter, yet my metering device is indicating it is transmitting and WE WOULD NOT HAVE KNOWN THIS IF WE DID NOT HAVE METERING EQUIPMENT TO MEASURE THIS! It certainly makes one wonder how many other families and homes this is happening to . . .

I am hopeful that this information gets the attention of the Legislators, the House Energy Committee, the MPSC and ultimately exposes the unethical and illegal practices of DTE.

Please feel free to contact us with any questions.

Respectfully,

Thomas and Sheila Pomaranski
46261 Coachwood Dr.
Shelby Township, MI 48315
586-566-5931

cc: <mailto:editor@michiganpeninsulanews.com> , <https://galfordchris.com/contact/> ,
<mailto:SenPColbeck@senate.michigan.gov> , GaryGlenn@house.mi.gov , <mailto:pamanddeanna@gmail.com> ,
<http://www.smartmetereducationnetwork.com/>



PATRICK COLBECK
17TH DISTRICT
P.O. BOX 30036
LANSING, MI 48209-7536
PHONE: (517) 373-7350
FAX: (517) 373-8228
senpcolbeck@senate.michigan.gov

THE SENATE
STATE OF MICHIGAN

October 18th, 2017

Sally Talberg, Chairman
Michigan Public Service Commission
7109 W. Saginaw Highway
Lansing, MI 48917

Dear Chairman Talberg,

Over the past two weeks my office has received numerous contacts from ratepayers who have recently had their power shut off or who are being threatened with shut off letters from DTE. We have notified DTE of the people contacting us because, in most cases, these ratepayers do/did NOT have locks on their meters. There is no impediment to DTE exchanging those meters. Under your rules, people do not need to "agree" to a new meter or sign for a gift card to avoid a shut off. They must only ensure a lock is not on the meter, and that they do not physically bar access but instead "passively allow" a switch-out to occur. I will get into why the shut off letters to even people with locks have been done incorrectly. ***However, power cuts or letters being sent to people without any impediments needs to be immediately addressed by you as a commissioner.*** In one case we even have a person who already had their analog meter replaced who is still being threatened with shut off.

The letters and entire shut-off program in general have had the following problems:

- (1) The letters are going to people who don't have impediments preventing a switch-out. Why? It seems the letters are being used despite the rules or are being lazily sent without facts verified beforehand.
- (2) The letters seem to be form letters with non-factual statements. Most calls indicate the letters say "after we contacted you on X", or "we did not hear from you on Y", when the ratepayers claim those attempts to them were never made or the contact attempt efforts they did make to DTE were ignored.
- (3) The letters frequently lead to leaving voice mails rather than being able to talk to a real person. They report to us that the voicemails are frequently not acted on by DTE and they do not hear back. Sometimes when DTE is contacted the person will be told they are not set for shutoff, even after a letter has been sent. It appears there are massive errors or disorganization within this program at DTE, or both, and that the one hand does not know what the other hand is doing. Ratepayers suffer unnecessary stress as a result.
- (4) In many cases customers feel the people they interact with at DTE lie to them, telling them their records show they talked to a person on X date and agreed to something when in fact they never talked to that person before or agreed to anything.
- (5) Some callers have told us that they set up the appointment and that DTE then did not show up. They then worry they will still lose their power after being panicked and taking time off work, etc.
- (6) People are being told that once a shut-off has been set up that it can't be cancelled, even if errors have been found. The intent appears to be to use fear and intimidation as a blunt instrument.
- (7) When people do have their power turned off, there seems to be only confusing paths to get it turned back on and even then it takes an unusually long time to have it restored. Many customers have told us they



PATRICK COLBECK

7TH DISTRICT

P.O. BOX 30036

LANSING, MI 48209-7536

PHONE: (517) 373-7350

FAX: (517) 373-9228

senpcolbeck@senate.michigan.gov

THE SENATE
STATE OF MICHIGAN

believe they are being intentionally "punished" as troublemakers by slow playing reactivation. Some who call asking for help don't want us to provide their name to DTE, indicating they are afraid of retribution.

- (8) The letters state they have a right to file a complaint, but do not explain how to do so. We provided information to a person who contacted us for that information, and when they contacted the MPSC the person who called them back was allegedly rude and told her "we're not accepting the complaint".
- (9) We have been told that while people have the right to relocate the meter to a pole or pedestal that when this is requested they are either told that this can't be done or that coming up with the price would take too long to impact their shut-off. Please note, many would choose to relocate a meter and then not opt-out. This may save them money in the long run. However, to have to first pay for an opt-out, only to later pay to move the meter, makes them pay twice.
- (10) People are sometimes being told that opting out means they can keep their analog meter. As we know this is not true. Some people are also being told that a "deactivated" meter is totally deactivated. It is our understanding that even deactivated meters can still "receive" information, which if true, means people are paying for something different than what they think they are. I would like firm clarification in this area.

As you know, I strenuously object to any Michigan ratepayer losing power over matters regarding "meter choice". No ratepayer should be offered the false choice of having to choose between something as fundamentally important as the ability to receive power vs. controlling what devices they must "allow" to be placed on their home. Additionally, I cannot reconcile the fact that MPSC rules will not allow for winter shutoffs over unpaid bills due to health and safety, yet will allow for such shutoffs for ratepayers who have been consistently current on their bills for decades but who simply wish to keep their analog meters. The health and safety of each life matters equally, and your rules should reflect such. We know of people, even elderly and disabled, who have been without power for years over this matter who reach out for help to no avail. Why?

Because people cannot choose a new provider under Michigan's utility monopolies, they have no recourse if they receive poor customer service. For that reason, and because of property rights and safety, we must allow for true meter choice and I ask you to reconsider rules in this area. With that being said, if you will not allow for that you must use your regulatory powers to ensure that DTE is strictly limited to sending shut off notices when they can document they are following your rules and also following the spirit of the law to treat those who wish for meter choice with professionalism and respect. I regret to say I feel that this is not occurring due to the inadequacies of MPSC in monitoring the situation and also not penalizing utilities sufficiently when violations have been found. I implore you to provide proper regulation in this matter, especially as cold months approach.

Respectfully,

State Senator, 7th District

cc: Mike Byrne

DTE Energy Company
One Energy Plaza, Detroit, MI 48226-1221



DTE Energy

October 10, 2017

IMMEDIATE REPLY REQUESTED

**ROBERT A GALSTER
12891 PARKRIDGE DR
SHELBY TOWNSHIP, MI 48315-4661**

Regarding: 12891 PARKRIDGE DR, SHELBY TOWNSHIP 48315-4661
Meter Number: 2278055

Dear : ROBERT A GALSTER

We have made several attempts to contact you to gain access to our metering equipment in order to upgrade our electric meter. We have not received a response to the previous correspondence we sent you. Therefore, we will proceed with exercising our right to disconnect your electric service.

Please be advised that the electric service is scheduled for disconnection on or after October 23, 2017.

If your service is disconnected, then you may be required to pay a reconnection fee in order to reinstate service at the aforementioned address.

To prevent interruption of your electric service, you must contact us **immediately** at 313-235-4009 to arrange to have the meter upgrade completed. Our office hours are Monday - Friday from 8:30 a.m. to 4:30 p.m.

Special short time offer for those that call now! Given that we are near the end of our installation program, if you call us prior to October 18, 2017 to arrange for the meter upgrade, once the meter upgrade has been completed, you will receive a \$50 gift card as our way of saying thank you for being a valued DTE Energy customer.

If you would like to enroll in our Opt-Out Program, then please make us aware of that decision when you contact us. This program allows for a **non-transmitting, (radio off)** advanced meter to be installed and the following fees will be assessed to your account.

- \$67.20 AMI Opt-Out Initial Fee
- \$9.80 AMI Opt-Out Monthly Charge

Please note that providing access to our metering equipment is **not optional**. It is a requirement that you must comply with based on the terms under which you take service from DTE Electric.

Please give this matter your prompt attention and thank you for being a valued DTE Electric customer.

Sincerely,

DTE Electric

DTE Electric SHUT OFF NOTICE

NAME OF CUSTOMER OF RECORD: ROBERT A GALSTER

ADDRESS SUBJECT TO SHUT-OFF: 12891 PARKRIDGE DR, SHELBY TOWNSHIP , MI 48315-4661

REASON FOR SHUT-OFF: Michigan Public Service Commission Rule 460.137. The customer has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance, or replacement of equipment that is installed upon the premises, or for the removal of a meter.

DATE OF SHUT OFF: ON OR AFTER October 23, 2017

Please contact the Company immediately. If we do not hear from you, disconnection of service can occur on or after October 23, 2017.

To discuss resolution of this matter, please contact the utility at 313-235-4009, between 8:30 a.m. and 4:30 p.m. (EDT), Monday - Friday.

As stated in Michigan Public Service Commission Rule 460.139 customer has the right to the following:

- File a complaint disputing the claim of the utility before the proposed date of the shutoff of service.
- Request a hearing before a utility hearing officer if the complaint cannot be otherwise resolved and that the customer must continue to pay their utility bill to the utility.
- Represent himself or herself, to be represented by counsel, or to be assisted by other persons of his or her choice in the complaint process.

Note:

In addition to the customer rights above, further information regarding the provisions of MPSC Rule 460.139 is provided along with shut-off notices as per state regulatory agency requirements. Based on the reason for the shut-off of service some or all of these provisions may not be applicable to your situation. If applicable, the utility will not shut off service pending the resolution of a complaint that is filed with the utility or the commission in accordance with these rules. The customer should contact a social services agency immediately if the customer believes he or she might be eligible for an energy assistance program or other emergency economic assistance and should inform the utility of any efforts being made to obtain payment assistance. Customers who believe they may be eligible for assistance from an energy assistance program should determine if assistance is available before signing a settlement agreement because many agencies will not provide assistance if shutoff is avoided by signing a settlement agreement. The utility will postpone the shutoff of service if a certified medical emergency exists at the customer's residence or the customer is an eligible low-income customer who is actively seeking emergency assistance from an energy assistance program. The utility may require a deposit and restoration charge if the utility shuts off service for nonpayment of a delinquent account or for unauthorized use of utility service. The customer should contact the utility for information about a shutoff protection program. To make an inquiry, discuss payment options or a potential complaint or enter into a settlement agreement, please contact the utility.

DTE Energy Company
One Energy Plaza, Detroit, MI 48226-1221



DTE Energy

October 17, 2017

IMMEDIATE REPLY REQUESTED

**KAREN L STEPHENS
16567 FORESTVIEW DR
CLINTON TWP, MI 48036-1608**

Regarding: 16567 FORESTVIEW DR, CLINTON TWP 48036-1608
Meter Number: 3163126

Dear : KAREN L STEPHENS

We have made several attempts to contact you to gain access to our metering equipment in order to upgrade our electric meter. We have not received a response to the previous correspondence we sent you. Therefore, we will proceed with exercising our right to **disconnect your electric service.**

Please be advised that the electric service is **scheduled for disconnection on or after October 23, 2017.**

If your service is disconnected, then you may be required to pay a reconnection fee in order to reinstate service at the aforementioned address.

To prevent interruption of your electric service, you must contact us **immediately** at **313-235-4009** to arrange to have the meter upgrade completed. Our office hours are Monday - Friday from 8:30 a.m. to 4:30 p.m.

Special short time offer for those that call now! Given that we are near the end of our installation program, if you call us prior to **October 18, 2017** to arrange for the meter upgrade, once the meter upgrade has been completed, you will receive a \$50 gift card as our way of saying thank you for being a valued DTE Energy customer.

If you would like to enroll in our Opt-Out Program, then please make us aware of that decision when you contact us. This program allows for a **non-transmitting, (radio off)** advanced meter to be installed and the following fees will be assessed to your account.

- \$67.20 AMI Opt-Out Initial Fee
- \$9.80 AMI Opt-Out Monthly Charge

Please note that providing access to our metering equipment is **not optional**. It is a requirement that you must comply with based on the terms under which you take service from DTE Electric.

Please give this matter your prompt attention and thank you for being a valued DTE Electric customer.

Sincerely,

DTE Electric

Kevin E. McKenna

From: KIP HILBERT <kipdee@wowway.com>
Sent: Sunday, January 14, 2018 8:53 PM
To: Kevin E. McKenna
Subject: Fwd: Lies from MAE and the MPSC

Please print.
Thanks, dee

From: "Pam&Dee Hilbert" <pamanddeanna@gmail.com>
To: "Dee Hilbert" <kipdee@wowway.com>
Sent: Tuesday, November 14, 2017 10:38:20 AM
Subject: Fwd: Lies from MAE and the MPSC

Written Testimony From Kurt Snyder

----- Forwarded message -----

From: stanely@juno.com <stanely@juno.com>
Date: Thu, Nov 9, 2017 at 12:47 PM
Subject: Lies from MAE and the MPSC
To: editor@michiganpeninsulanews.com, pamanddeanna@gmail.com

Nick Assendelft, the public information and media relations specialist for the Michigan Agency For Energy (MAE) and the MPSC publicly refuted Senator Colbeck's statements, calling them "baseless" and saying that this was not true. He said that "no one is getting their power shut off because they simply refused to upgrade to a smart meter."

This is a fornicating lie.

Our power was shutoff on November 1 for refusing the extortion of DTE to move to one of their invasive radiation death meters.

It took five days to have the power restored after capitulating under duress to one of their marginally less pathetic and marginally less dangerous "Opt-out" meters, which is a "smartmeter" with one of the two transmitters disabled, the election of which also carries special installation and monthly extortion fees.

Nick is a lying idiot, and the MPSC has been bought by DTE.

Kurt Snyder
Warren, MI

I Felt Like A Snake That Had Swallowed A Watermelon
Activated You

Kevin E. McKenna

From: KIP HILBERT <kipdee@wowway.com>
Sent: Sunday, January 14, 2018 8:54 PM
To: Kevin E. McKenna
Subject: Fwd: DTE cut wires and created fire hazard, Roseville homeowner says

Please print this page and the attached article.
Thanks, Dee

From: "Pam&Dee Hilbert" <pamanddeanna@gmail.com>
To: "Dee Hilbert" <kipdee@wowway.com>
Sent: Tuesday, November 14, 2017 10:36:55 AM
Subject: Fwd: DTE cut wires and created fire hazard, Roseville homeowner says

Written Testimony From D Dales

(info at bottom)

----- Forwarded message -----

From: <ddales4035@aol.com>
Date: Thu, Nov 9, 2017 at 12:12 PM
Subject: DTE cut wires and created fire hazard, Roseville homeowner says
To: pamanddeanna@gmail.com

Hello: Pam&Dee Hilbert

DTE says it was attempting to install a smart meter, but a **locked gate** denied crews access

{what I find funny about this is DTE had access to cut the power but not access to change meter!}

also how did DTE READ THE METER every month if they didn't have access?

POWER LINE CUT RIGHT ABOVE THE METER & created fire hazard !

see picture or watch the video link below!

<http://www.fox2detroit.com/news/local-news/dte-cut-wires-and-created-fire-hazard-roseville-homeowner-says>

By: Ingrid Kelley

Posted: Oct 31 2017 05:41PM EDT

Video Posted: Oct 31 2017 05:24PM EDT

Updated: Oct 31 2017 05:42PM EDT

FOX 2 NEWS



DTE Energy

John
Theft Investigator
RMP Theft Field A

Cell 313.350.5982

7940 Livernois, Detroit, MI 48210-1167
dteenergy.com

116644

DTE Energy Company
One Energy Plaza, Detroit, MI 48226-1221



DTE Energy

IMMEDIATE REPLY REQUIRED

October 3, 2016

Mr. Larry Bowman
4745 Bridgeway Dr
Ann Arbor, MI 48103-9482

Regarding: 4745 Bridgeway Dr, Ann Arbor, MI 48103-9482

Dear Mr. Bowman:

Your electric service has been interrupted for safety purposes. Please remove the locking device and call us at 1-800-441-6698 to arrange to have the new advanced meter installed and for power restore. Our office hours are Monday – Friday from 8:30 a.m. to 4:30 p.m.

During a recent visit to the above address, we found that a locking device was installed that prevented us access to our metering equipment. This condition is unsafe for your family and your neighbors. Pursuant to Michigan Public Service Commission (MPSC) Rule 460.136, a utility may shut off service temporarily for reasons of health or safety. For these reasons, your electric service has been disconnected. You may be required to pay a reconnect fee to have your service restored.

If you would like to enroll in our Opt-Out Program, make us aware of that decision when you contact us and a non-transmitting advanced meter will be installed.

Please note that providing access to our metering equipment is not optional-it is a requirement that customers must comply with, and we appreciate your cooperation.

Thank you for being a valued DTE Electric customer.

Sincerely,

DTE Energy

Ms. Mercer.

Power on w/in 2 business days.
JTB 10/4/16 11:10am

Kevin E. McKenna

From: KIP HILBERT <kipdee@wowway.com>
Sent: Sunday, January 14, 2018 8:56 PM
To: Kevin E. McKenna
Subject: Fwd: Electricity shut off

PLease copy this email.
Dee

From: "Pam&Dee Hilbert" <pamanddeanna@gmail.com>
To: "Dee Hilbert" <kipdee@wowway.com>
Sent: Tuesday, November 14, 2017 10:26:07 AM
Subject: Fwd: Electricity shut off

Written Testimony From John Germain

-

----- Forwarded message -----

From: John germain <uniquecoins@sbcglobal.net>
Date: Thu, Nov 9, 2017 at 3:24 PM
Subject: Electricity shut off
To: pamanddeanna@gmail.com

Hello

The following is a email that I sent to Senator Colbeck

Dear senator Colbeck

I am emailing you to let you know that what Nick Assendelft, has stated about not cutting electric service off is a lie.

I would not let DTE put a smart meter on my house. So, without any notice at all they cut my electricity in July. So with no electricity I had the let them put a smart meter on the house and it took six days to get the electricity back on. If it had not been for State Rep Shane Hernandez I possibly would not have it on yet.

I would send a copy of the shut of notice, but I never got any notice.

Sincerely yours

John Germain

Lexington, Mi.

PS: I am 76 and my wife is 72

Kevin E. McKenna

From: KIP HILBERT <kipdee@wowway.com>
Sent: Sunday, January 14, 2018 8:57 PM
To: Kevin E. McKenna
Subject: Fwd: David Loniers new update

Please print this email.
Dee

From: "Pam&Dee Hilbert" <pamanddeanna@gmail.com>
To: "Dee Hilbert" <kipdee@wowway.com>
Sent: Tuesday, November 14, 2017 10:24:36 AM
Subject: Fwd: David Loniers new update

Written Testimony From S. Stern

----- Forwarded message -----

From: Bromeliad Queen <bromeliad_queen@yahoo.com>
Date: Thu, Nov 9, 2017 at 10:20 PM
Subject: David Loniers new update
To: "pamanddeanna@gmail.com" <pamanddeanna@gmail.com>

Hi,
I received a letter with a shut-off notice as well in the beginning of October.
I had no choice because I have a greenhouse full of rare Rainforest plants and lizards, frogs etc.
Having my electricity cut off would be the end of my collection.
The meter was installed on October 17th with the radio turned off. I watched the installer turning it off online,
a 2 minute job with a cost of almost \$ 70.00

The same night was unable to sleep all night. I knew right away the cause was the smart meter's dirty electricity output.
Immediately I ordered 20 Graham-Stetzer filters and the Microsurge Meter with a cost of almost \$ 700.00. I endured one week of sleepless nights. I got the filters the following week. I used the meter first to test my outlets. Every outlet in my house, greenhouse and garage showed a reading with the lowest being 250 and the highest below the electrical panel in the garage was 1700. I was shocked.

I installed all the filters per instructions and reduced the dirty electricity to below 50 GS in most outlets.

Now I can sleep again.

I do share this info with everyone.

I also found out that the water meter in my basement had an output of dirty electricity of almost 200 GS.

Conclusion:

The high reading of 1700 GS in my garage could not be caused by the water meter and

radio-off electric meter alone.

Perhaps the power lines need a good cleaning as well.

I did inform the Mayor about my experience with those high readings.

Regards,

S. Stern in Rochester Hills

Explore the magnificent world of Bromeliads - Cacti/Succulents - Orchids and Conifers

Visit: [GARDEN WEB WORLD](#)

Kevin E. McKenna

From: KIP HILBERT <kipdee@wowway.com>
Sent: Sunday, January 14, 2018 8:57 PM
To: Kevin E. McKenna
Subject: Fwd: DTE Shut Off Letters

Please print this email.
Thanks,
Dee

From: "Pam&Dee Hilbert" <pamanddeanna@gmail.com>
To: "Dee Hilbert" <kipdee@wowway.com>
Sent: Tuesday, November 14, 2017 10:21:21 AM
Subject: Fwd: DTE Shut Off Letters

Written Testimony From Eileen Otto

----- Forwarded message -----

From: EILEEN OTTO <mstergrdner@wowway.com>
Date: Mon, Nov 13, 2017 at 3:55 PM
Subject: Fwd: DTE Shut Off Letters
To: SenPColbeck@senate.michigan.gov
Cc: pamanddeanna@gmail.com

----- Forwarded Message -----

From: EILEEN OTTO <mstergrdner@wowway.com>
To: editor@michiganpeninsulanews.com
Cc: EILEEN OTTO <mstergrdner@wowway.com>
Sent: Mon, 13 Nov 2017 15:54:27 -0500 (EST)
Subject: DTE Shut Off Letters

My name is Eileen Otto and I live in Saint Clair Shores Michigan. From the beginning I did not want a smart meter on my home. For four long years I fought with DTE in regards to the smart meter. I have never been involved in something like this before but the first time their installers came down our block when I nicely said no thank you he actually called me a "bitch" while I was standing on my own porch because I politely said no thank you when he said he was installing a smart meter. How is this ok?

The last letter that referenced that I would be shut off if I did not let them install a smart meter was October 27, 2015. It states that rule "460.137 a utility may shut off or terminate service if the

customer has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance or replacement of equipment that is installed upon the premises. or for removal of a meter". DTE always had access to my yard. I never denied them meter readings. It is interesting that since my relative received a shut off letter giving a date that we both consented to getting non transmitting smart meters. On June 13, 2017 I received a non transmitting smart meter. DTE did not call me as I was told they just showed up and my relative (same day) for no reason at all witnessed by two people they climbed his pole and cut his electric line and hardwired phone line. He is ill and was at the doctors and now did not have any way to call 911 since he does not own a cell phone. It was very hot out and with his illness he needs air conditioning. Again he called the number like I did and he was told he would be called back to give him a date for the non transmitting smart meter. No locked yard and no locked meter at his home also. They do it because they can.

Why would they do this and why is not anyone stepping up and making DTE stop terrorizing people.

Before I let them put on the meter multiple, multiple times someone from DTE would just show up and start pounding on my front and then back doors yelling at me if I don't let them put a meter on they will be cutting my power. How is this ok. The last time a single DTE employee did this was late on a Sunday afternoon. I live alone and I just froze as I thought someone was trying to break into my home. No phone call or anything just pounding on my front and side doors. How is this ok?

Since I let DTE put a non transmitting smart meter on my home on June 13, 2017 I have not received a bill. No bill for June, July, August, September or October. Twenty two phone calls to DTE, Two MPSC complaints. Corporate calls and a Mr. Pashko Memcevic 313 235-4935 tells me that the software update of April 2017 has affected over 30,000 customers in all different ways. He told me that I was actually stealing electricity since I was not paying. On DTE's website I found a lot of people were paying with no bill and a lot of them were not getting their accounts credited so I told Mr. Memcevic

that I needed a bill which he estimated. The last MPSC response to my Case no# 01492298 a Ms. MeAgan Emmons said that the billing problem was fixed (letter dated 9-13-2017).

No it isn't as I did not receive an October bill. I called DTE and was escalated again to a customer care rep named Kai (spelling?). She basically calls Mr. Memcevic and he made up another bill so it is not fixed. So I have called 22 times and spent 18 hours on the phone to get a bill since June 2017. You can just go to DTE's website and see other people having the same problem or they sign up to receive a meter and DTE just comes out and turns off their power. Some of these people are on medical equipment that needs electricity to run. I never had a problem with my analog meter. Like clockwork they read the meter, I received the bill, I paid the bill.

Again the customers need help and I am tired of DTE. I feel like I am living in a third world country being treated this way. I had sent DTE via Federal Express a letter stating that I did not want a smart meter on my home. No one responded to that.

When is someone going to stand up to the monopoly? Why do we have a monopoly? I want a choice for my electric provider especially after being terrorized for 4 years by DTE!

Eileen Otto
22438 Trombly St.
Saint Clair Shores MI 48080
586 445-2136

Kevin E. McKenna

From: KIP HILBERT <kipdee@wowway.com>
Sent: Sunday, January 14, 2018 8:59 PM
To: Kevin E. McKenna
Subject: Fwd: Shut Off Letter Are Valuable Data Resend.....

Please print this email.
Dee

From: "Pam&Dee Hilbert" <pamanddeanna@gmail.com>
To: "Dee Hilbert" <kipdee@wowway.com>
Sent: Tuesday, November 14, 2017 10:20:14 AM
Subject: Fwd: Shut Off Letter Are Valuable Data Resend.....

Written Testimony From Donna Stenman

----- Forwarded message -----

From: Ralph Stenman <restenman@sbcglobal.net>
Date: Mon, Nov 13, 2017 at 8:31 PM
Subject: Re: Shut Off Letter Are Valuable Data Resend.....
To: Pam&Dee Hilbert <pamanddeanna@gmail.com>

Hi Pam and Dee,

This is Donna Stenman just wanted to let you know we never got a shut off letter, they just arrived on Aug. 14 2015.....so as you see we have been shut off for almost 2.5 years.....

At that time they were here to put a smart meter on our home.....and when I said No thank you, we cannot live with a smart meter..on our home.....that was it.....the doctor letters meant nothing.....they would not put us back on without taking a smart meter, even when Ralph was in the ICU with pneumonia.....so we need to come up with something that will work for us that have not been given any notice.....

Thank you for all your efforts,

Ralph and Donna Stenman..

On Monday, November 13, 2017 12:16 PM, Pam&Dee Hilbert <pamanddeanna@gmail.com> wrote:

Hello all,

We originally sent this out on Saturday but we woke up with a mailbox full of error notices so it doesn't look like you got it...

So.....here we go again!

Last week we wrote asking for your stories of shut off letters and shut off stories and that they be sent to: the editor, the author of the recent news story, Senator Colbeck and ourselves (links below.) We want to thank you for all the stories, they are coming in every day- please keep it up! It provides us

the evidence we need to have the factual and honest discussions on the smart meter issue with all interested decision making parties.

We wanted to also make sure that we were clear that we want you to also share **if you have received a shut off letter at any time from DTE or your electric utility and the story behind that, even if you did not get shut off.** These letters are important as well and they tell the broader story of the number of people who have been impacted, threatened with shut off. So **if you have received such a letter at any time** in relationship to not wanting a smart or opt-out meter, please let us know and send your info to:

The editor: editor@michiganpeninsulanews.com

Reporter Chris Galford: <https://galfordchris.com/contact/>

Senator Colbeck: SenPColbeck@senate.michigan.gov

Pam and Dee: pamanddeanna@gmail.com

Thank you, thank you for all your hard work!

Together we will make this change.....

Have a wonderful day!

Pam and Dee



October 17, 2014

RENAY MCINERNEY
[REDACTED]
[REDACTED]

RE: [REDACTED], [REDACTED]
Meter Number 2012987

Dear RENAY MCINERNEY:

We are sending this letter because we have received no response to our previous correspondence and/or field visit(s) regarding our Advanced Metering Infrastructure (AMI) Program. As of today, you have either not contacted us to enroll in the Opt-Out Program and/or have refused us access to our metering equipment.

It is imperative that we gain access to our metering equipment located on your property. As stated in the Company's Standards and Billing Practice Rule approved by the Michigan Public Service Commission - C5.4 - Access to Premises *"As a condition of taking service, authorized employees and agents of the Company shall have access to the customer's premise at all reasonable hours to install, turn-on, disconnect, inspect, read, repair or remove its meter ... Failure of the customer to comply ... may result in termination of service after due notice"*.

If access is not granted, DTE Electric may interrupt your electric service **WITHIN 15 CALENDAR DAYS** of the date on this notice. If service is interrupted, you will be required to pay a reconnect fee to have your service restored.

To prevent interruption of your electric service, please call us at **1-800-477-4747** to arrange to have the new advanced meter installed and/or enroll in our Opt-Out Program. Please note that providing access to our metering equipment is **not optional** - it is a requirement with which customers must comply. We appreciate your cooperation.

IF THE METER EXCHANGE HAS ALREADY BEEN COMPLETED AT THE ABOVE ADDRESS, PLEASE DISREGARD THIS NOTICE.

Thank you for being a valued DTE Electric customer.

Sincerely,

The Advanced Metering Team

DTE Energy Company
One Energy Plaza, Detroit, MI 48226-1221



DTE Energy

IMMEDIATE REPLY REQUESTED

8/19/2014

RENAY MCINERNEY
[REDACTED]
[REDACTED]

Regarding DTE Energy site:
[REDACTED], [REDACTED]

Meter Number 8986370

Dear DTE Energy Customer:

Recently we contacted you about upgrading equipment related to the natural gas service at the service location identified above. We also visited this site within the past two weeks and were unable to complete the installation at that time due to no access to the gas meter.

As indicated in our prior correspondence, this work will be performed at no cost to you and in most cases there is no interruption to your natural gas service. In order to perform this work, it is necessary for customers to provide access to the natural gas equipment at your location. A clear path must be provided to our outside and inside metering equipment, which will require all obstructions or obstacles to be removed prior to our visit. If the gas meter is inside of your home or business or is otherwise inaccessible, we are asking for your assistance in gaining access.

We apologize for the inconvenience. It is, however, important that we gain access to the natural gas equipment at this location. Please call (866) 286-8446 to arrange for an appointment and to avoid an interruption in gas service. Our installation team will accommodate your schedule, including appointments on Saturdays and weekday evenings until 6:00 PM.

The Michigan Public Service Commission's regulations provide that a utility may terminate service to a customer who has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance or replacement of equipment that is installed upon the premises or for the removal of a meter.

If service is terminated, the restoration will not be immediate and you will be required to pay considerable restoration charges and other additional fees along with a security deposit. Please call us as soon as possible to avoid further action taken to your account.

If you have already called us to schedule an appointment - thank you and please disregard this letter. Otherwise, we hope to hear from you very soon. Please give this matter your prompt attention.

Sincerely,
DTE Energy Gas

PORTER & CLARK CHIROPRACTIC

29100 Gateway Blvd. Suite 100
Flat Rock, MI 48134
Office 734-379-9200
Fax: 734-379-9229



Re: Renay McInerney

[REDACTED]

[REDACTED]

To whom it may concern,

This letter is to verify that Renay McInerney has been under my care for 2 years. She suffers from severe environmental allergies and is reacting to her neighbors smart meters severely with symptoms of intense headaches, nausea and inability to sleep and many other symptoms. I recommend she be exempt from smart meter installation on her home.

If you have any questions please call (734) 379-9200


Respectfully,

Michael J. Porter D.C.

DR. MICHAEL PORTER
DR. THOMAS A. CLARK

Dr. Jodi Zinnen
Dr. Jeffrey Featherston

Chiropractic Care
For The Entire Family

WHERE THE CARE IS THE DIFFERENCE

Scientists Call on Government to Protect Public from Wireless Radiation Exposure

Source: UC Berkeley Center for Family and Community Health

Dated: Jul. 09, 2014

More than 50 scientists from 18 nations called on government to minimize the public's exposure to the radiation emitted by wireless devices including cell and cordless phones, Wi-Fi, smart meters and baby monitors.

BERKELEY, Calif. -- Today, fifty-four scientists from 18 nations who study the effects of radiofrequency (RF) radiation submitted a declaration to Health Canada calling on government's need to minimize the public's exposure to this pollutant which is emitted by wireless devices including cell phones, cordless phones, Wi-Fi, broadcast antennas, smart meters, and baby monitors.

The scientists signed a public declaration in which they raise serious concerns regarding Safety Code 6 guidelines finding them obsolete and inadequate to protect the public from RF radiation. The regulatory standards based upon these guidelines allow for wireless devices that emit RF radiation at levels that have been found in many studies to cause cancer, DNA damage, stress responses, and other harmful effects in humans. The document notes that the World Health Organization classified electromagnetic fields at both extremely low frequency in 2001 and RF ranges in 2011 as "possibly carcinogenic to humans."

- ✖ Currently, RF exposure guidelines in four countries, China, Russia, Italy, and Switzerland, based on biological effects, are 100 times more stringent than Canadian (and U.S.) guidelines.

Unfortunately for their citizens, many nations do not adhere to the Precautionary Principle which is employed when serious risks to the public or to the environment exist but scientific consensus has not yet been established.

Epidemiological studies in humans show links between RF exposure and cancers, neurological disorders, hormonal changes, and symptoms of electrical hypersensitivity (EHS). Laboratory studies show increased cancers, abnormal sperm, reproductive risks, learning and memory deficits, and heart irregularities.

People who suffer from functional impairment due to RF exposure are increasingly unable to find places where RF exposure is minimal. The medical community in North America is largely unaware of the effects of RF exposure and does not know how to treat those who become ill. Moreover, the typical methods to alleviate symptoms and promote healing are no longer working, in part, due to increasing levels of RF exposure everywhere.

The scientists urgently call upon Health Canada to intervene in this emerging public health crisis, to establish guidelines based on the best available scientific data, and to advise the public to limit their exposure and especially the exposure of children.

For more information about electromagnetic radiation safety, see my EMR Safety website at <http://www.saferemr.com/>.

The declaration including the final list of the 54 scientists who signed it is available at <https://drive.google.com/file/d/0B14R6QNkmaXuRWRCa0pIZ1pJSXM/edit?usp=sharing>.

In addition, twenty Canadian physicians signed a statement today calling on Health Canada to raise awareness about microwave radiation impacts and minimize exposure in schools and other places where

children are commonly exposed

(<http://www.c4st.org/images/documents/hc-resolutions/medical-doctors-submission-to-health-canada-english.pdf>).

Further information about these declarations is available from Canadians for Safe Technology (C4ST):
<http://www.c4st.org/>.

--- End ---

Email	Click to contact author
Phone	510-643-7314
City/Town	Berkeley
State/Province	California
Country	United States
Industry	Government, Health
Tags	government regulation , wireless radiation , cell phones , wi-fi , Canada
Link	http://plog.org/12346518



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Kevin E. McKenna

From: siddheartha@reagan.com
Sent: Thursday, November 16, 2017 10:58 AM
To: The Office of Senator Colbeck
Subject: RE: REPLY AFTER TALKING TO DTE: Sen. Colbeck referral to MPSC website for an "informal" complaint at same address where a formal criminal complaint has already been sent
Attachments: DTE SON model2 rs.pdf; DTE SON model rs.pdf
Importance: High

Greg,

Yes, the letters (redacted versions of essentially the same letter are attached; dated 10 Oct and 17 Oct).

Nathan

-----Original Message-----

From: "The Office of Senator Colbeck"
<senpcolbeck@senate.michigan.gov>
Sent: Thursday, November 16, 2017 8:30am
To: "siddheartha@reagan.com" <siddheartha@reagan.com>
Subject: RE: REPLY AFTER TALKING TO DTE: Sen. Colbeck referral to MPSC website for an "informal" complaint at same address where a formal criminal complaint has already been sent

Hi Mr. Stephenson
Thank you for all of this additional information.

What we have been arguing with the MPSC is that the utilities should not be allowed to send a shut off letter to a person that they know they cannot legally shut off. Although the law may not expressly say that, it would make sense to most people.

You are also correct, there are situations where a bill might be in a husband's name, and he is age 64, but they utility has no record of his wife, who is 66. It is good to know that if you are in the program it is marked on your bill (at least for DTE. We would need to know that with Consumers). Did they expressly say that the "senior program" is the program that means they can't cut you off after Nov1st?

Your statement here: I'm wondering how many seniors were in the "Senior Program" on their DTE billing statements but STILL had their wires cut?

.....is exactly what we are trying to determine. If it is happening, in our opinion, they will be in big trouble. Especially if they sent the letter for a shut-off after Nov 1st.

Can I ask you when they sent a shut off notice? If they did it in October, they might try to say that when they sent it to you that it was technically outside of the seasonal heating period.

- Greg

From: siddheartha@reagan.com [mailto:siddheartha@reagan.com]

Sent: Thursday, November 16, 2017 9:20 AM

To: The Office of Senator Colbeck <senpcolbeck@senate.michigan.gov>

Subject: REPLY AFTER TALKING TO DTE: Sen. Colbeck referral to MPSC website for an "informal" complaint at same address where a formal criminal complaint has already been sent

Greg,

Just got off the phone with Ed, operator: 0759 (would give neither last name nor DTE employee ID number).

He said that one must be 65 years old to participate in the "Senior Program". That my account reflects that because they have my birthday. DTE automatically puts one in the Senior Program if they know your birth date and one is 65 years or older. [I'm guessing is an older person is living in the home, a special notification would have to be given.]

[See redacted copy of my latest billing statement.]

He stated that Winter Protection Plan would protect me from having my wires cut ("Nov 1- Apr 1").

I'm wondering how many seniors were in the "Senior Program" on their DTE billing statements but STILL had their wires cut?

I told Ed that I'd receive a cut off letter. He checked and said a cut off was not in the system.

Ed insisted that I MUST have a new meter installed.

I thank him for the information, and said good bye WITHOUT ACCEPTING a new meter.

Nathan Stephenson

-----Original Message-----

From: "The Office of Senator Colbeck"

<senpcolbeck@senate.michigan.gov>

Sent: Wednesday, November 15, 2017 4:02pm

To: "siddheartha@reagan.com" <siddheartha@reagan.com>

Subject: RE: Sen. Colbeck referral to MPSC website for an "informal" complaint at same address where a formal criminal complaint has already been sent

Hello Mr. Stephenson

I will get to the rest of your questions tomorrow, but want to get you information regarding #2 tonight as it may be time sensitive for you to do.

The rules are continually changing and being updated, but it is our understanding that this is the rule regarding senior protection:

R 460.149, Winter Protection Plan for Senior Citizens. It reads, in part [brackets mine]:

(1) A utility shall not shutoff service to an eligible senior citizen customer during the space heating season. [an "eligible senior citizen" is anyone 65 years of age or older, AND who advises the UTILITY of their eligibility. The "space heating season" is the period between between Nov 1 and March 31]

Note in the [brackets], the key here is that the ratepayer must "advise" the utility that the people listed on the bill is a senior citizen (age 65 or older), or that other people who permanently live at that address (name and age) are age 65 or older, in order to be officially eligible. Because so many people older than 65 are getting their power turned off after Nov 1, the only way we can surmise they are skirting this rule is by being able to claim they "did not know" a senior was living at that address.

If a person who qualifies for this protection wanted to make sure the utilities had little wiggle room here, I would suggest that you minimally do two things:

- (1) Call the utility, and say "I understand that under Rule 49 that a senior citizen cannot have their power cut during the periods between Nov 1st and March 31st. I am calling to let you I am age X (or my wife is age Y, etc). Can you verify for me that you officially have my age (or my wife's age, etc.) in your system so that you will not cut my power during these months?"
- (2) Regardless of what they say, I would also then send them a letter that documents that you called them and repeats that name and age information. I would make this letter VERY specific to just the age advising so that it does not get lost in the shuffle. If you have other issues to write them on, I would suggest doing that in separate letters.

Please note, we can't guarantee that they will follow the rule, as we have heard of many violations. However, if those 65 or older take these steps, we think it greatly minimizes the risk of such seniors getting shut off at this time, and also ensures that if power is cut that the utility can't say "oh, we did not know a senior lived there". It would also mean that they would have to restore power to you without a fee as you can verify they made a mistake. Obviously, we are doing all we can so that no mistakes are allowed to happen in the first place (see attached).

Others may want to then go even further and post a copy of the letter they sent next to their meter, etc. That way a utility employee would also see firsthand the ages of the people that live there. There are many ways this can be communicated, but the key is that the customer must "advise" the utility of their age, and we think specifically mentioning Rule 49 can do nothing but help dispel ambiguity. You can also let the MPSC know this, or copy them on what you send to the utility. However, the rule says one must advise *the utility*, not the MPSC. Just sending the letter to the MPSC, or only advising the MPSC of your age, may not offer you any protections unless the MPSC is forwarding that information, and even then the utility may try to claim it was not the customer advising them.

We hope this helps, I will get to you with your other questions tomorrow.

Kind regards,
Greg

Sen. Patrick Colbeck's Office
(517) 373-7350

From: siddhearth@reagan.com [<mailto:siddhearth@reagan.com>]
Sent: Wednesday, November 15, 2017 4:23 PM
To: The Office of Senator Colbeck <senpcolbeck@senate.michigan.gov>
Cc: David Schied <deschied@yahoo.com>; davidlonier@gmail.com; mrgji@comcast.net; elena_odessa@hotmail.com; jen@inpowermovement.com; nancyross.mail@gmail.com; kudiane@juno.com; Diane Bell <takeoutdouble@comcast.net>; Catherine Rehe <mamanow@wowway.com>; Kathy wrobel <kathywrobel@gmail.com>
Subject: RE: Sen. Colbeck referral to MPSC website for an "informal" complaint at same address where a formal criminal complaint has already been sent
Importance: High

Senator Colbeck's staff:

1. What is the correct procedure to file an MSPC complaint?
2. How do I correctly notify the MSPC that I am 68 years old so that they cannot cut my wires Nov-March?
3. For persons who have had their wires cut (and I know a few personally) what is the correct complaint procedure to have that action officially counted?
4. What is the correct way to report that one accepted the installation of a smart meter (radio off or on) under **DURESS** as DTE personnel or subcontractors were present at the property and threatening (present with 3 trucks and 5-7 personnel) to cut power, if that meter was NOT IMMEDIATELY accepted!

Thanks in advance,

Nathan Ray Stephenson

DTE Energy Company
One Energy Plaza, Detroit, MI 48226-1221



DTE Energy

October 10, 2017

IMMEDIATE REPLY REQUESTED

[REDACTED]
[REDACTED]
[REDACTED]

Regarding: [REDACTED]
Meter Number: 4234257

Dear : [REDACTED]

We have made several attempts to contact you to gain access to our metering equipment in order to upgrade our electric meter. We have not received a response to the previous correspondence we sent you. Therefore, we will proceed with exercising our right to disconnect your electric service.

Please be advised that the electric service is scheduled for disconnection on or after October 23, 2017.

If your service is disconnected, then you may be required to pay a reconnection fee in order to reinstate service at the aforementioned address.

To prevent interruption of your electric service, you must contact us immediately at 313-235-4009 to arrange to have the meter upgrade completed. Our office hours are Monday - Friday from 8:30 a.m. to 4:30 p.m.

Special short time offer for those that call now! Given that we are near the end of our installation program, if you call us prior to October 18, 2017 to arrange for the meter upgrade, once the meter upgrade has been completed, you will receive a \$50 gift card as our way of saying thank you for being a valued DTE Energy customer.

If you would like to enroll in our Opt-Out Program, then please make us aware of that decision when you contact us. This program allows for a non-transmitting, (radio off) advanced meter to be installed and the following fees will be assessed to your account.

- \$67.20 AMI Opt-Out Initial Fee
- \$9.80 AMI Opt-Out Monthly Charge

Please note that providing access to our metering equipment is **not optional**. It is a requirement that you must comply with based on the terms under which you take service from DTE Electric.

Please give this matter your prompt attention and thank you for being a valued DTE Electric customer.

Sincerely,

DTE Electric

DTE Electric SHUT OFF NOTICE

NAME OF CUSTOMER OF RECORD: [REDACTED]
[REDACTED]

REASON FOR SHUT-OFF: Michigan Public Service Commission Rule 460.137. The customer has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance, or replacement of equipment that is installed upon the premises, or for the removal of a meter.

DATE OF SHUT OFF: ON OR AFTER October 23, 2017

Please contact the Company Immediately. If we do not hear from you, disconnection of service can occur on or after October 23, 2017.

To discuss resolution of this matter, please contact the utility at 313-235-4009, between 8:30 a.m. and 4:30 p.m. (EDT), Monday - Friday.

As stated in Michigan Public Service Commission Rule 460.139 customer has the right to the following:

- File a complaint disputing the claim of the utility before the proposed date of the shutoff of service.
- Request a hearing before a utility hearing officer if the complaint cannot be otherwise resolved and that the customer must continue to pay their utility bill to the utility.
- Represent himself or herself, to be represented by counsel, or to be assisted by other persons of his or her choice in the complaint process.

Note:

In addition to the customer rights above, further information regarding the provisions of MPSC Rule 460.139 is provided along with shut-off notices as per state regulatory agency requirements. Based on the reason for the shut-off of service some or all of these provisions may not be applicable to your situation. If applicable, the utility will not shut off service pending the resolution of a complaint that is filed with the utility or the commission in accordance with these rules. The customer should contact a social services agency immediately if the customer believes he or she might be eligible for an energy assistance program or other emergency economic assistance and should inform the utility of any efforts being made to obtain payment assistance. Customers who believe they may be eligible for assistance from an energy assistance program should determine if assistance is available before signing a settlement agreement because many agencies will not provide assistance if shutoff is avoided by signing a settlement agreement. The utility will postpone the shutoff of service if a certified medical emergency exists at the customer's residence or the customer is an eligible low-income customer who is actively seeking emergency assistance from an energy assistance program. The utility may require a deposit and restoration charge if the utility shuts off service for nonpayment of a delinquent account or for unauthorized use of utility service. The customer should contact the utility for information about a shutoff protection program. To make an inquiry, discuss payment options or a potential complaint or enter into a settlement agreement, please contact the utility.



DTE Energy

One Energy Plaza, Detroit, MI 48226-1221

URGENT IMPORTANT INFORMATION

PRESORTED
FIRST CLASS



963-0838 05/15



DTE Energy

One Energy Plaza, Detroit, MI 48226-1221

Received October 21, 2017
MD

PRESORTED
FIRST CLASS



URGENT IMPORTANT INFORMATION

963-0838 05:15



DTE Energy Company
One Energy Plaza, Detroit, MI 48226-1221



DTE Energy

October 17, 2017

IMMEDIATE REPLY REQUESTED

[REDACTED]
[REDACTED]
[REDACTED]

Regarding: [REDACTED]
Meter Number: 4234257

Dear : NATHAN STEPHENSON

We have made several attempts to contact you to gain access to our metering equipment in order to upgrade our electric meter. We have not received a response to the previous correspondence we sent you. Therefore, we will proceed with exercising our right to disconnect your electric service.

Please be advised that the electric service is scheduled for disconnection on or after October 23, 2017.

If your service is disconnected, then you may be required to pay a reconnection fee in order to reinstate service at the aforementioned address.

To prevent interruption of your electric service, you must contact us immediately at 313-235-4009 to arrange to have the meter upgrade completed. Our office hours are Monday - Friday from 8:30 a.m. to 4:30 p.m.

Special short time offer for those that call now! Given that we are near the end of our installation program, if you call us prior to October 18, 2017 to arrange for the meter upgrade, once the meter upgrade has been completed, you will receive a \$50 gift card as our way of saying thank you for being a valued DTE Energy customer.

If you would like to enroll in our Opt-Out Program, then please make us aware of that decision when you contact us. This program allows for a **non-transmitting, (radio off)** advanced meter to be installed and the following fees will be assessed to your account.

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- \$9.80 AMI Opt-Out Monthly Charge

Please note that providing access to our metering equipment is **not optional**. It is a requirement that you must comply with based on the terms under which you take service from DTE Electric.

Please give this matter your prompt attention and thank you for being a valued DTE Electric customer.

Sincerely,

DTE Electric

DTE Electric SHUT OFF NOTICE

NAME OF CUSTOMER OF RECORD: [REDACTED]

ADDRESS SUBJECT TO SHUT-OFF: [REDACTED]

REASON FOR SHUT-OFF: Michigan Public Service Commission Rule 460.137. The customer has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance, or replacement of equipment that is installed upon the premises, or for the removal of a meter.

DATE OF SHUT OFF: ON OR AFTER October 23, 2017

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